



Subject Line: RE: E/M Coding Policy – We’ve received your letter

Mark S. Rosenberg, DO, MBA, FACEP
President
American College of Emergency Physicians

Bing Pao, MD, FACEP
Chairman of the Board
Emergency Department Practice Management Association

Dear Dr. Rosenberg and Dr. Pao:

We received your letter dated Feb. 22, 2021, regarding UnitedHealthcare’s new Emergency Department (ED) Professional Evaluation and Management (E/M) Coding Reimbursement Policy (E/M Coding Policy). The [March 2021 Network Bulletin](#) provides an update that the implementation date for the E/M Coding Policy is further delayed. UnitedHealthcare will provide additional information related to timeline and scope of the E/M Coding Policy in a future *Network Bulletin*.

As we previously stated, we are open to meet with you regarding this policy and discuss collaborative ways to help ensure quality and cost-efficient care for our members once timing and scope of the E/M Coding Policy has been determined. In the interim, we’re attaching our April 14, 2020, letter to help address the concerns you have raised.

Latest news and updates

To sign up for UnitedHealthcare Network News email updates, go to UHCprovider.com/news. For UnitedHealthcare benefits information and resources related to COVID-19, visit UHCprovider.com/covid19.

Sincerely,

A handwritten signature in black ink on a light-colored background, appearing to read 'Nancy E. Morden'.

Nancy E. Morden, MD, MPH
National Medical Director Clinical Program Evaluation & Population Health
UnitedHealthcare, Value Creation